

Your Journey at a Glance

1 Order Placement & Documentation (Week 1-2)

- Place your order with your authorized Volvo retailer and provide deposit
- Sign the documentation sent to you by email from Volvo Car USA
- Volvo Car USA confirms your order once documents are signed

2 Travel Planning (Week 2-4)

- ADTRAV, our travel partner, welcomes you to the program
- Complete travel profile (sent to you via email) and schedule travel consultation
- Discuss and plan travel

3 Pre-Travel Preparations

- Plan and finalize any extended travel
- Confirm dining reservations through your travel advisor
- Complete World of Volvo questionnaire (sent via email five weeks before delivery)

4 Final Travel Arrangements

- Review final travel documents with ADTRAV
- Two weeks in advance, Volvo Cars at World of Volvo sends arrival & delivery schedule via email

5 Arrival in Gothenburg

- Meet your driver from PM Logistik at the airport
- Transfer to your selected hotel
- Prepare for your delivery day experience

6 Vehicle Delivery at World of Volvo

- PM Logistik picks you up at your hotel and brings you to World of Volvo
- Enjoy a curated delivery experience and get acquainted with your new Volvo
- Begin your European adventure

7 Vehicle Return Process

- Schedule return at least three days in advance via our home shipment website
- Ensure vehicle meets return requirements (washing, fuel levels)
- Complete necessary paperwork for shipping

8 Home Shipment & Delivery

- Track your vehicle's journey through email notifications
- Vehicle undergoes customs clearance and US processing
- Final delivery arranged at your local retailer
- Finalize payment with your retailer

Note: Timelines are approximate and may vary, contact osdcc@volvocars.com for further information.